

Thank you for purchasing STOR-X® Organizing Systems products. STOR-X® warrants all materials and workmanship in our products, to be free of defects, to the original purchaser at the initial site of installation. STOR-X®'s obligation is on defective components and those other components integrally associated with it.

A **one-year warranty** is provided on the material and workmanship in the construction of our products for **commercial** and **rental** use. This warranty does not cover:

- Damage to wood and wood laminate products based on exposure to light and environmental factors including but not limited to water damage, cigarette smoke, improper cleaning, wear and tear, excessive heat, water penetration, etc.
- Defects that result from using the organizing system in a way that is not its reasonable intended use including but not limited to misuse, abuse, negligence, overloading, etc.
- Defects resulting from installation, repairs, relocation, or modifications to the organizing system completed by anyone other than the authorized STOR-X® Organizing Systems Installation technician

All goods must be inspected upon receipt. If our product is found to be defective, the defective part will be repaired or replaced free of charge, at the discretion of an authorized STOR-X® representative. Warranty applies to the repair or replacement of the defective product supplied by STOR-X®, and does not cover expenses incurred in the shipment, removal or installation of the product or auxiliary parts and materials such as, but not limited to, appliances flooring, countertops, sinks, plumbing fixtures, etc.

A tolerance of up to 3/16" in door warping or twisting (corner to corner) will be considered acceptable and will not be grounds for replacement. There is no warranty coverage for warping or shrinking of doors resulting from inappropriate humidity levels (Relative Humidity of 40% – 50% should be maintained throughout the year).

Replacement parts are subject to availability, and therefore warranty replacement parts may differ somewhat from the original parts. This includes door styles, finishes and other parts used in STOR-X® products.

Our warranty does not cover service calls to adjust moving components such as doors and drawers of the product which may require adjustments from time to time and are typically caused by movement/settling of the environment and with extended use. Please contact STOR-X® for adjustment instructions and product care information.

No other warranty is expressed or implied (including implied warranties or merchantability and fitness for particular purpose) is made with respect to the goods covered by these terms and conditions. Workmanship and parts found to be defective will be repaired or replaced with current hardware or colours. This warranty and any rights or obligations contained herein may not be delegated or assigned by you, the customer, to any third party. Each franchise is independently owned and operated.