

QUESTIONS ABOUT YOUR PRODUCT OR WARRANTY?

CONTACT YOUR LOCAL REPRESENTATIVE OR USE THE DETAILS BELOW FOR US TO GET YOU IN CONTACT WITH THEM.

INFO@STOR-X.COM

1.877.275.6868

Your local STOR-X° Organizing Systems representative warrants all manufactured parts and materials in connection with the organizing systems that are delivered, installed, and fully paid under your contract with your local STOR-X representative. This warranty is valid as long as the customer is the original purchaser, at the original installation site, the product was installed by a authorized STOR-X° installer, you are the sole user of the product, and you have received your warranty registration email from your representative.

We do not cover defects that result from using the organizing system in a way that is not its reasonable intended use (such as but not limited to excessive weight on shelves, misuse of the product, etc.), damage to wood and wood laminate products based on environmental factors (such as but not limited to water damage, heat damage, cigarette smoke, light exposure, etc.) or defects resulting from installation, repairs, or modifications to the organizing system completed by anyone other than a authorized STOR-X* Installer. All third party accessories, hardware, and third party supplied parts not directly manufactured by our factory in Richmond, B.C. will be subject to a 1-year warranty.

NO OTHER WARRANTY EXPRESSED OR IMPLIED (INCLUDING IMPLIED WARRANTIES OR MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE) IS MADE WITH RESPECT TO THE GOODS COVERED BY THESE TERMS AND CONDITIONS. WORKMANSHIP OR PARTS FOUND TO BE DEFECTIVE WILL BE REPAIRED OR REPLACED WITH CURRENT HARDWARE OR COLOURS. THIS WARRANTY AND ANY RIGHTS OR OBLIGATIONS CONTAINED HEREIN MAY NOT BE DELEGATED OR ASSIGNED BY YOU, THE CUSTOMER, TO ANY THIRD PARTY. EACH FRANCHISE IS INDEPENDENTLY OWNED AND OPERATED.